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| APPLICATION NO. | FILING DATE | FIRST NAMED INVENTOR | ATTORNEY DOCKET NO. | CONFIRMATION NO. | |
|------------------------|--------------------------------|----------------------|---------------------|------------------|--|
| 10/678,876 | 10/03/2003 | Minh Duy Khuc | 1202a | 1277 | |
| 28004 SPRINT | 7590 06/16/2009 | | EXAM | EXAMINER | |
| 6391 SPRINT | | PHAN, TRI H | | | |
| KSOPHT010: OVERLAND | 1-Z2100 PARK, KS 66251-2100 | | ART UNIT | PAPER NUMBER | |
| | | | 2416 | | |
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Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Advisory Action Before the Filing of an Appeal Brief

| | Application No. | Applicant(s) | | |
|------------|-----------------|--------------|--|--|
| 10/678,876 | | KHUC ET AL. | | |
| | Examiner | Art Unit | | |
| | TRI H. PHAN | 2416 | | |

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| The MAILING DATE of this communication appe | ars on the cover sheet with the o | correspondence add | ress | | | |
| THE REPLY FILED 01 June 2009 FAILS TO PLACE THIS APP | LICATION IN CONDITION FOR A | LLOWANCE. | | | | |
| The reply was filed after a final rejection, but prior to or on application, applicant must timely file one of the following application in condition for allowance; (2) a Notice of Appe for Continued Examination (RCE) in compliance with 37 C periods: The period for reply expiresmonths from the mailing b) The period for reply expires on: (1) the mailing date of this A to no event, however, with the statutory period for reply expires. | replies: (1) an amendment, affidavi al (with appeal fee) in compliance FR 1.114. The reply must be filed date of the final rejection. dvisory Action, or (2) the date set forth | t, or other evidence, w with 37 CFR 41.31; or within one of the follow in the final rejection, whi | which places the r (3) a Request ving time | | | |
| Examiner Note: If box 1 is checked, check either box (a) or (I MONTHS OF THE FINAL REJECTION. See MPEP 706.07(f | b). ONLY CHECK BOX (b) WHEN THE | | | | | |
| Extensions of time may be obtained under 37 CFR 1,136(a). The date have been filed is the date for purposes of determining the period of exh under 37 CFR 1,17(a) is calculated from: (1) the expiration date of the s set forth in (b) above, if checked. Any reply received by the Office later may reduce any earned patient term adjustment. See 37 CFR 1,704(b). NOTICE OF APPEAL. | ension and the corresponding amount hortened statutory period for reply origi than three months after the mailing dat | of the fee. The appropria nally set in the final Office | ate extension fee e action; or (2) as | | | |
| The Notice of Appeal was filed on A brief in complifiling the Notice of Appeal (37 CFR 41.37(a)), or any exter Notice of Appeal has been filed, any reply must be filed with the properties of the properties. | sion thereof (37 CFR 41.37(e)), to | avoid dismissal of the | | | | |
| AMENDMENTS | Andreas to the data of files a being | | | | | |
| The proposed amendment(s) filed after a final rejection, to (a) They raise new issues that would require further cor (b) They raise the issue of new matter (see NOTE below (c) They are not deemed to place the application in better. | sideration and/or search (see NO | ΓE below); | | | | |
| appeal; and/or (d) They present additional claims without canceling a c | orresponding number of finally reje | ected claims. | | | | |
| NOTE: (See 37 CFR 1.116 and 41.33(a)). 4. The amendments are not in compliance with 37 CFR 1.12 | 11. San attached Nation of Nan Co. | mpliant Amandment (| DTOL 224) | | | |
| Applicant's reply has overcome the following rejection(s): | | inpliant Amendment (| F10L-324). | | | |
| Newly proposed or amended claim(s) would be all non-allowable claim(s). | | timely filed amendmer | nt canceling the | | | |
| 7. A For purposes of appeal, the proposed amendment(s): a) I how the new or amended claims would be rejected is prov. The status of the claim(s) is (or will be) as follows: Claim(s) allowed: | | I be entered and an e | xplanation of | | | |
| Claim(s) rejected to: 1-13 and 15-26. Claim(s) withdrawn from consideration: 14 and 27. | | | | | | |
| AFFIDAVIT OR OTHER EVIDENCE | | | | | | |
| The affidavit or other evidence filed after a final action, but because applicant failed to provide a showing of good and was not earlier presented. See 37 CFR 1.116(e). | | | | | | |
| The affidavit or other evidence filed after the date of filing entered because the affidavit or other evidence failed to or showing a good and sufficient reasons why it is necessary | vercome <u>all</u> rejections under appea and was not earlier presented. Se | al and/or appellant fail ee 37 CFR 41.33(d)(1 | s to provide a). | | | |
| 10. The affidavit or other evidence is entered. An explanation REQUEST FOR RECONSIDERATION/OTHER | | • | | | | |
| 11. The request for reconsideration has been considered but does NOT place the application in condition for allowance because: | | | | | | |
| 12. ☐ Note the attached Information Disclosure Statement(s). (PTO/SB/08) Paper No(s) 13. ☑ Other: See Continuation Sheet. | | | | | | |
| | /Tri H. Phan/ Primary Examiner, Art U | nit 2416 | | | | |

Continuation of 13. Other: The proposed amendments filed after a final rejection, but prior to the date of filing a brief have been fully considered but do NOT place the application in condition for allowance because the applicant's arguments for claims 1-13 and 15-26, filed on June 1, 2009 (see REMARKS, pages 6-7); are not persuasive. The traversal is mainly based on the ground:

Regarding claim 1, Applicant argues that Robrock (US 5,680,390) fails to teach "processing signaling ... to generate a query to a call center having a plurality of devices within the call center; and transmitting the query to the call center." Examiner respectfully disagrees. Robrock discloses the query and response generated and transmitted to BINs SCP/ISCP of fast-packet switch (a call center) through reference characters 45 and 45B as specified in figs. 1A-B and 2A-B; for voice call signaling and where a plurality of operations systems 'OSs' 80 are "plurality of evices" within the call center as disclosed in oat. A lines 50-55.

Applicant also asserts that SCP and fast-packet switch are not equivalent to a "call center"; operation systems 80 are not equivalent to a "plurality of devices" within the call center. Examiner respectfully disagrees. Robrock reference discloses the BIN SCP/ISCP of fast-packet switch ("call center") receive and response to the query for controlling the call services handling (figs. 1A-B; 2A-B), and where the OSs 80 are devices within the "call center" (figs. 1A-B; 2A-B). Perhaps applicant refers to certain features for defining a specific "call center" and "relevices" within the call center that are disclosed in the present application but not recited in the rejected claim making the contention that the Robrock reference fails to show certain features of applicant's invention. Although the claims are interpreted in light of the specification, limitations from the specification, limitations from the specification, limitations from the specification. Into the claims.

Applicant further argues that Robrock fails to disclose "a query response includes a packet address that identifies a device from among the plurality of devices within the call center" as recited in claim 1. Examiner respectfully disagrees. Robrock does disclose signaling cells such as response cells, command cells, with provided address to device, e.g. resource unit, as specified in col. 7, lines 36-52; col. 8, lines 23-31; for establishing connection, services and control purposes as defined in col. 6, lines 59-63.

Independent claim 15 contains limitations similar to claim 1 and is therefore rejected for the same reasons as claim 1.

Claims 2-13 and 16-26 remain rejected as set forth in the final rejection of paper no. 20090325; and by virtue of their dependence from claims 1 and 15